



## COVID - 19 FAQ, Rules and Guidelines

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Presque Isle Passage (PIPRV) is diligently monitoring the ongoing situation regarding the spread of COVID-19 (Coronavirus). The health of our guests and employees is our number one priority during this time. In accordance with CDC, and other government and industry recommendations, we ask that you adhere to the following precautions in order to ensure the safety of everyone at our facilities. As always, PIPRV reserves the right to ask you to leave the premises for failure to abide by any rules and guidelines.

Here are some frequently asked questions we've been getting about the campground:

- **We are open!** While we currently have a number of limitations and extra guidelines for everyone's safety in place, we are definitely open for camping! We are taking reservations for the entire 2020 season!
- **"Green" Phase.** As of June 26, Erie county was allowed to move to the "green" phase, and many restrictions have been lifted as a result. Please keep in mind however this does not mean all restrictions have been removed, and some may vary by location.
- **Store.** The store and office are open, but limited to 10 customers at a time. Face masks are required.
- **Pool.** The pool is open and limited to 24 people at a time inside the gate. Please limit your time in the pool area in order to allow everyone to have a chance.
- **Game Room and Playground.** The game room is open, and limited to 6 people at a time. Face masks are required. The playground will be closed daily from 1 pm to 2 pm to allow for disinfecting. Please be considerate of other campers and try to limit time as to not crowd the area.
- **Cancellations.** As of June 26, our cancellation policy has returned to normal. Details can be found on our website at [www.presqueislepassage.com](http://www.presqueislepassage.com), or in your confirmation email if you've already made a reservation.
- **Linen rentals.** You will need to bring your own linens for rentals. Normally we don't supply linens for rentals, but do offer a linen rental service. We will not be offering any linen rentals at all until further notice, no exceptions.
- **Primitive camping.** Primitive tent camping is available and currently limited to 75% capacity.
- **Extra cleaning.** In addition to limiting access to public areas, we're also taking many additional steps in our normal cleaning processes to ensure the safety of our guests and staff. This includes leaving at least one night between all rental reservations whenever possible to allow for additional cleaning and disinfecting of every unit before the next guest.
- **Laundromat.** The Laundromat is open. Please follow all posted guidelines for using the facilities. Face masks are required
- **Don't hesitate to ask any questions.** If at any time you have questions or concerns, please do not hesitate to call the office at (814) 833 - 3272.

In addition to our normal posted rules, all of our guests will be expected to follow the listed guidelines while here at the campground:

- **Practice Social Distancing.** Remain at least 6 feet away from other campers and staff. Don't gather with anyone who is not part of your travelling party.
- **Minimize risk to yourself and others.** Individuals should only go out if they feel healthy and have not been exposed to someone who has tested positive for COVID-19. If you are sick or appear to be sick, you will be asked to leave the premises.
- **Wear a mask.** Under current PA recommendations, face masks are **required** when entering a place of business. This includes the **camp store / office, the game room, and the laundromat**. We also **strongly encourage** everyone to wear a mask when leaving your campsite or rental, or going anywhere that you may be around other guests or staff members.
- **Practice good hygiene.** Wash hands frequently with soap and warm water for a minimum of 20 seconds. Avoid touching your face with unwashed hands. Sanitize commonly used items or touched objects such as door handles, light switches, or other appliances.
- **Have a plan.** Create a safety plan before heading outdoors. Explain to children the need to keep their distance from others, even if they happen to see a friend. Make sure everyone understands that not all areas of the campground are currently accessible.
- **Follow any posted rules.** Please understand that our guidelines and rules will change over the course of the summer. There may be additional rules posted throughout the park such as person limits in certain areas, and any posted rules should be followed as if they were listed here.

Here are some things to keep in mind before going camping anywhere this season, not just at Presque Isle Passage:

- **Stay close to home.** Both the CDC and the Pennsylvania Campground Owner's Association (PCOA, pacamping.com) are recommending that families avoid travelling long distances at this time. Avoid crowding popular destinations.
- **Plan ahead.** Do as much grocery and essentials shopping as possible before leaving home. Local shops may be closed at your destination. Bring an ample stock of cleaning and hygiene products, as these may not be available where you are staying.
- **If you are sick, stay home!** For your safety and the safety of everyone around you, please do not travel if you are sick or have been in contact with anyone that is
- **Stay with your travelling party.** Most parks, ours included, are not permitting large gatherings, or groups of campers besides those that have travelled together. We are not allowing any non-camping visitors in the park at this time.

**Out of state travel** - On July 2, 2020, the Pennsylvania Department of Health issued a list of 15 states that anyone entering PA from should self-quarantine for 14 days if they have visited any of those states in the previous 14 days. The listed states are: Alabama, Arizona, Arkansas, California, Florida, Georgia, Idaho, Louisiana, Mississippi, Nevada, North Carolina, South Carolina, Tennessee, Texas and Utah.

Above all, remember that you are the one primarily responsible for the safety of yourself and your family. If you don't feel safe or comfortable traveling, please stay home! We'll be here in the future! The safety of our guests and staff is important to us, and we're doing our part to provide the safest and most enjoyable experience possible this season.

Thank you for your patience and understanding,

- Matt and Lisa May, and the Presque Isle Passage RV Park Staff