



## COVID - 19 FAQ, Rules and Guidelines 2021 Season - updated June 28, 2021

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Presque Isle Passage (PIPRV) is diligently monitoring the ongoing situation regarding the spread of COVID-19 (Coronavirus). The health of our guests and employees is our number one priority during this time. In accordance with CDC, and other government and industry recommendations, we ask that you adhere to the following precautions in order to ensure the safety of everyone at our facilities. **As always, PIPRV reserves the right to ask you to leave the premises for failure to abide by any rules and guidelines.**

- **We are open!** While we currently have a number of limitations and extra guidelines for everyone's safety in place, we are definitely open for camping! We are taking reservations for the entire 2021 season!
- **Office, Store, and Game Room:** All parts of the main office building, including the office, store, and game room are all open. **Face coverings are required for non-vaccinated individuals when in our main building.**
- **Pool & Playground:** The pool and playground are open. Please consider limiting your time in these areas in order to avoid crowds.
- **Cancellations:** Our cancellation policies can be found on our website at [www.presqueislepassage.com](http://www.presqueislepassage.com), or in your confirmation email if you've already made a reservation.
- **Linen rentals:** You will need to bring your own linens for rentals. Normally we don't supply linens for rentals, but do offer a linen rental service. We will not be offering any linen rentals at all until further notice, no exceptions.
- **Primitive camping:** Primitive tent camping is fully available.
- **Extra cleaning:** We are taking many additional steps in our normal cleaning processes to ensure the safety of our guests and staff. This includes but is not limited to: extra cleaning times for our public restrooms, additional cleaning and sanitization efforts for our rental units, and the availability of hand sanitising stations in the store and office.
- **Laundromat:** The Laundromat is open. Please follow all posted guidelines for using the facilities. Face masks are required
- **Don't hesitate to ask any questions:** If at any time you have questions or concerns, please do not hesitate to call the office at (814) 833 - 3272.

Above all, remember that you are the one primarily responsible for the safety of yourself and your family. If you don't feel safe or comfortable traveling, please stay home! We'll be here in the future! The safety of our guests and staff is important to us, and we're doing our part to provide the safest and most enjoyable experience possible this season. **Regardless of your personal health situation, PIPRV will not tolerate any confrontation from guests making other guests or our staff uncomfortable regarding masking or state and campground guidelines.**

Thank you for your patience and understanding,

- **Matt and Lisa May, and the Presque Isle Passage RV Park Staff**